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Serial No: 09/900,773  
Docket No: 12177-60501

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : Steven Michael Bellovin  
Serial No. : 09/900,773  
Filed : July 6, 2001  
For : ENHANCED COMMUNICATION SERVICE FOR  
PREDICTING AND HANDLING COMMUNICATION  
INTERRUPTION  
Group Art Unit : 2618 Confirmation No: 7692  
Examiner : Angelicia Perez

**RESPONSE TO OFFICE ACTION**

United States Patent and Trademark Office  
Customer Service Window, **MAIL STOP - AMENDMENT**  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir:

In response to the outstanding Office Action dated January 23, 2008, Applicant submits the following:

**Amendments to the claims** begin on page 2 of this paper.

**Remarks** begin on page 9 of this paper.